



Rue Victor Hugo 59820 Gravelines France
Tel: +33 (0)3.28.23.09.80 – E-mail: campingdesdunes@campingvpa.fr
www.camping-des-dunes.com

Surname First name Mob.
Address
Post code Town Country
E-mail Vehicle registration

*We do not accept unaccompanied minors. / Warning, the name on the invoice will be the same as that on the booking.

Arrival date	NAMES OF PARTICIPANTS	FIRST NAME	DATE OF BIRTH
Departure date			
Number of nights			

Please be aware that in July/ August
 all rentals are Saturday-to-Saturday, with check-in after 4 pm and check-out by 10 am.
 For pitches, check-in is from 12 noon and check-out by 12 noon.

WISHES TO BOOK

A PITCH
 Maximum 6 people and 1 vehicle per pitch.
 FOR A Tent Caravan Camper van
 Dimensions X
 With electricity Yes No

ACCOMMODATION
 Randonneur Sahari Ecolodge Chalet Cajou MH Cahita
 MH Océanique MH Riviera S. MH PMR Hélios Chalet Pacifique
 MH VIP Magnolia MH VIP Savannah MH VIP Apollon
 MH VIP Atlantic MH Smala

Please check our rates and calculate the total cost of your stay.

Pitch € X nights = €
 Adult (+16 yrs) pers. X € X nights = €
 Child (+7 yrs) pers. X € X nights = €
 Child (-7 yrs) pers. X € X nights = €
 Animal* No Yes € X nights = €
 * 1 only per pitch. Dogs of categories 1&2 forbidden.

Vehicle (only 1 authorised) € X nights = €
 Electricity** € X nights = €
 **Power supply to European standards. Please bring an adaptor and cable. (on sale at reception)

Camper-van rate € X nights = €

TOTAL = €
 Deposit 30% of total amount = €
 Cancellation insurance (recommended) No Yes = €
 4% of the total booking amount (€10 minimum)

Handling fee = **+€5**

Amount paid to date (excluding tourist tax) = €

The balance for the pitch and tourist tax are payable on arrival, together with a security deposit.

Please check our rates and calculate the total cost of your stay. Please respect the maximum number of guests per accommodation unit, as indicated.

Rental amount = €
 Animal* No Yes € X nights = €
 * 1 only per pitch. Dogs of categories 1&2 forbidden.

TOTAL = €
 Deposit 30% of total amount = €
 Cancellation insurance (recommended) No Yes = €
 4% of the total booking amount (€10 minimum)

Handling fee = **+€5**

Amount paid to date (excluding tourist tax) = €

The balance for the accommodation and tourist tax are payable 1 month before your arrival date. A security deposit of €400 will be requested on arrival.

PAYMENT METHOD
 Cheque* Money order Bank transfer Holiday vouchers
 Bank card no.
 Card verification number (on back of card) Expiry date / /
 * All cheque payments must be made 1 month before your arrival date.

ALL AMOUNTS ARE PAYABLE TO VAUBAN PLEIN AIR

I confirm that I have read the rental terms and conditions (on the back of this contract) and undertake to accept and comply with the campsite rules.
 Signed at Date:
 Signature, preceded by the words "Read and approved"

Box for campsite use only (stamps + signature)

Your booking will be final once the campsite confirms it by signing the contract.

This rental contract is nominative and personal to you. Under no circumstances may you transfer it or sub-let your rented accommodation. The lessee and all persons sharing the accommodation have the obligation to comply with the campsite rules available at the campsite reception.

1/ BOOKING

Bookings become firm and definitive after we have approved them and received a deposit of 30% of the total amount of the stay + a €5 handling fee + the reservation contract, duly filled in and signed. The balance is payable on check-in for pitches and 1 month before your arrival date for accommodation rentals, failing which, we may cancel your booking and retain the deposit. Warning, the name on the invoice will be the same as that on the booking.

2/ NUMBER OF PARTICIPANTS

We will accept no more than 8 people (young children included) for a rental unit for 8 people, 6 people (young children included) for a rental unit for 6 people, 4 people (young children included) for a rental unit for 4 people, 2 people (young children included) for a rental unit for 2 people, and no more than one vehicle per pitch, whatever the type of contract. Management reserves the right to refuse any additional persons on arrival, children and babies included.

Within the limit of the capacity of the chosen rental unit, any additional guests must be declared at the latest on the day of arrival and may lead to an increase in the rental cost. In conclusion, any inaccurate declaration or modification leading to a change in the total cost of the stay will render the contract null and void, unless the manager agrees to such changes, and no sums paid to the lessor will be reimbursed.

It is forbidden to pitch a tent outside a rented lodge, mobile home or chalet without the prior agreement of the manager.

Furthermore, we do not accept unaccompanied minors (under 18 years of age). Day visitors must pay an admission fee (cf. "visitors" in our list of rates).

3/ DURATION OF STAY

For pitches: nightly rentals are possible. In July and August, check-in is from 12 noon and check-out by 12 noon.

For accommodation rentals: In July and August, the minimum duration is 1 week. Check-in is on Saturdays from 4 pm to 8 pm (please let us know if you expect to arrive later) and check-out is on Saturdays from 8 am to 10 am.

4/ RATES

Our rates are inclusive of taxes, including 10% VAT. We reserve the right to adjust our rates in the event of a change to the tax or VAT rate.

A tourist tax is collected by the municipality of Gravelines and is not included in our rates. This tax will be payable at reception on your arrival.

Payment details for bank transfers: BANQUE POPULAIRE – IBAN: FR76 1350 7000 2131 3336 0213 144 – BIC: CCBPFRPLIL – ACCOUNT HOLDER: VAUBAN PLEIN AIR

5/ PAYMENT

Warning, we will not accept a cheque payment on your day of arrival at the campsite. Any cheque payments must be made one month in advance.

6/ SECURITY DEPOSIT

The rented accommodation comes with a detailed incoming inventory. The lessee must check this inventory on arrival and let reception know of any anomalies by noon on the following day. A security deposit of €400 for accommodation units and €60 for pitches will be requested on your arrival (to cover the rental and its state of cleanliness, as well as the entry pass and shower cards). These amounts will not be cashed and will be returned to you after the outgoing inventory check on your departure, with the amount corresponding to any observed damages or losses duly deducted. The lessee is responsible for cleaning the accommodation. Before departure, an outgoing inventory check of your accommodation and the immediate vicinity will be carried out to check they have been left in a perfect state of cleanliness. Failing which, you will be invoiced for €90. In the event of departure outside the times indicated, your security deposit will be returned by post.

7/ MODIFICATION / CANCELLATION

Any modification to or cancellation of the contract must be requested from the management in writing (by email or registered mail). Please let us know if your arrival is delayed, to ensure we keep your accommodation for you. The manager reserves the right to re-allocate your pitch or accommodation if you have not arrived or informed us of any delay within 24 hours of the arrival date mentioned in the contract.

Terms of cancellation:

- At least 30 days before your arrival date: the 30% deposit will not be refunded
- Less than 30 days before your arrival date: the amount corresponding to the full cost of your stay will be payable to the campsite.

No reimbursement will be made for a shorter stay due to late arrival and/or early departure.

8/ CANCELLATION AND INTERRUPTION INSURANCE - OPTIONAL

The campsite proposes cancellation insurance - Cost: 4% of the cost of the stay (€10 minimum). In the event of cancellation for a reason covered by the "Campez Couvert" policy, our partner, Gritchen Affinity, will reimburse all or part of the stay to clients having taken out such insurance. Details of cover: on request. In the event of cancellation or interruption of your stay, please inform the campsite and the insurer in writing and provide all the necessary information and appropriate documents.

9/ PETS

Only one animal per pitch is authorised. Dogs of categories 1&2 are forbidden. Your pet's vaccination record must be up-to-date and presented along with the animal's registration number when you check in. Animals must be kept on a lead and must not under any circumstances be left alone on your pitch or in the accommodation unit. In the interest of others, please pick up your pet's excrement.

10/ IMAGE RIGHTS

For advertising purposes, the manager of the Camping des Dunes campsite, or any other person appointed by the manager, may take photographs or videos of you and the other occupants of your rental unit. If you wish to refuse this, please tell us by writing to the management.

11/ PERSONAL DATA

By entering your personal information, you agree to be contacted for the management of your account/order, to receive our news and promotional offers. You may withdraw your consent at any time directly by contacting us at campingdesdunes@campingvpa.fr or Camping des Dunes – Customer service – Rue Victor Hugo – 59820 Gravelines.

12/ LIABILITY

Holiday and travel third-party liability cover is compulsory.

13/ MEDIATION

In the event of legal proceedings and after having tried to reach an amicable settlement, any client of the campsite may request the services of a consumer mediator. You can contact our mediator at the following address: CM2C – 14 rue Saint Jean – 75017 Paris – <https://cm2c.net/>.

14/ JURISDICTION CLAUSE

Any disputes not reaching amicable settlement will be submitted to the courts of Dunkirk.